ZYXEL nebula

Options for your business

Nebula offers flexible options that match your requirements, whether you are looking for a Basic (free) option giving you some peace of mind at no extra cost, more control over your network updates and visibility, or even the most advanced management of cloud networking, Nebula is here to help you.

м	R	F	S	w	Feature Name	Base Pack	Plus Pack	Pro Pack
•	~	\checkmark	~	\checkmark	Unlimited Registration & Central Management (Configuration, Monitoring, Dashboard, Location Map & Floor Plan Visual) of Nebula Devices	•	•	•
•	V	\checkmark	\checkmark	~	Zero Touch Auto-Deployment of Hardware/Configuration from Cloud	•	•	•
•	\checkmark	\checkmark	\checkmark	V	Over-the-air Firmware Management	•	•	•
•	~	~	V	~	IOS and Android APP (Deployment, Management and Push Notifications)	•	•	•
•	~	V	~	V	Central Device and Client Monitoring (Log and Stat Information) and Reporting	24HR (Rolling)	7D (Rolling)	1YR (Rolling)
•	~	~	~	\checkmark	Admin Accounts per Organisation (Full Access for Administration Rights)	5	8	NO LIMIT
•		~	~	V	User Authentication Entries (via built-in Nebula Cloud Authentication Server)	50	100	NO LIMIT
		\checkmark	\checkmark	\checkmark	Network Function Scheduling (SSID/PoE/Firewall Rules)	•	•	•
			~	\checkmark	MAC-Based and 802.1X Authentication	•	•	•
		\checkmark		\checkmark	Captive Portal Authentication	•	•	•
•	~	\checkmark	~	\checkmark	Exempted from Cloud Saving Mode		•	•
•	~	\checkmark	~	\checkmark	Advanced Firmware Scheduling (Org/Site/Device)		•	•
•		\checkmark	~	\checkmark	Advanced Reporting Features (including Export/Email Reports/Scheduled Reports – Custom Logo)		•	•
•	~	~	\checkmark	~	Automatic Network Topology (Visual and Actionable)		•	•
•	~	\checkmark	~	\checkmark	Email users and alert Notifications		•	•
				~	WiFi Vouchers (Auto-Gen Vouchers for Access/Authentication with user defined time limits)		•	•
			~		Advanced Switch Control (Vendor Based VLAN, Auto PD Recovery)		•	•
•	\checkmark	\checkmark	\checkmark	\checkmark	Organizational User Audit / Change Logs			•

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м	R	F	s	w	Feature Name	Base Pack	Plus Pack	Pro Pack
•			\checkmark	V	Organisational-wide Configuration Sync, Clone and Template			•
•	~	V	V	\checkmark	Configuration Backup/Restore			•
•	V	~	~	V	Remote CLI Access/ Configurator			•
٠	√	~	V	\checkmark	Priority Nebula Support Request (Direct NCC incl. Web Chat)			•
•		~	~	~	Open API for Ecosystem Partner Application Integration			•
				~	Advanced WiFi AAA Security (Dynamic Personal PSK, Dynamic VLAN Assignment via NCAS, 3rd Party AAA Integration incl. Captive Portal MAC Auth. Fallback)			•
				~	Advanced WiFi Control & Management (RSSI Threshold Setting per AP, Export NAT AP Traffic Log, Programmable SSID & PSK)			•
•				\checkmark	Advanced Client Connection Monitoring & Trouble Shooting (WiFi Aid, Connection log)			•
				~	WiFi Health Monitoring and Report (Al/Machine Learning for Wireless)			
			\checkmark		Switch IP Interfacing & Static Routing			•
			~		Switch Stacking (physical stacking)			•
			\checkmark		Switch Surveillance Monitoring			•
			\checkmark		Switch IPTV Feature Set (Advanced IGMP, IPTV Report w. AI/ML Alert)			•
		\checkmark			Zyxel CNM SecuReporter Traffic Log Archiving			•
		\checkmark			Firewall Advanced VPN Feature Set (VPN Topology, VPN Traffic Usage, Smart VPN, L2TP/IPSec VPN Client Script Provisioning)			•
		\checkmark		~	Collaborative Detection & Response (CDR) with automatically respond action (USG FLEX & ATP Series only)			•
	V				Client device heartbeat (LAN device alive monitoring)			•

M= Management Feature (NCC); R= 5G/4G Mobile Router Feature; F= Firewall Feature; S= Switch Feature; W= Wireless Feature