

Summary: Updating the firmware in the AVIOTEC IP Starlight 8000 camera

## Application Note:

Firmware Update

**Date:** 07/30/2019

**Product:** FCS-8000-VFD-B

## Software

Unit Configuration	Via web browser or Configuration Manager
Firmware Update	Remotely programmable
Software viewer	Web browser, Bosch Video Client, third party software

### General information:

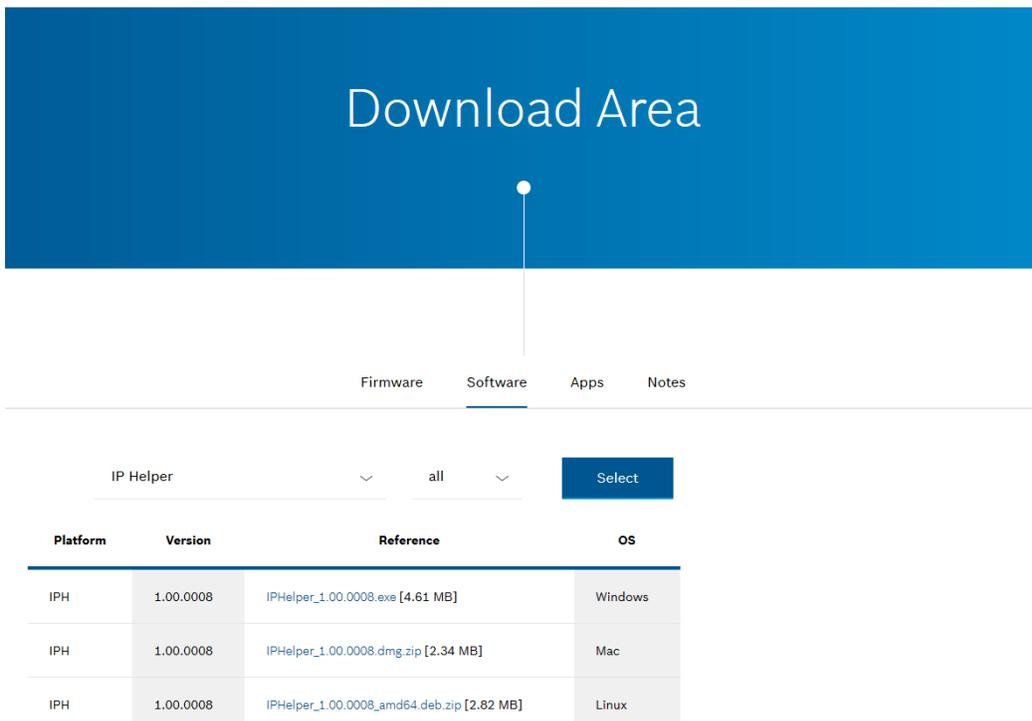
If you want to upgrade the FW of the AVIOTEC IP Starlight 8000 please note the following:

A direct update from FW version 6.40 to 7.50. is not possible! To be able to upload the newest FW version you need to perform the update to 6.50., 6.51. then 6.61. to be able to download the 7.50. into AVIOTEC.

### Finding Bosch cameras in the network and changing IP address

To find Bosch cameras in a network, the IP Helper tool is recommended.

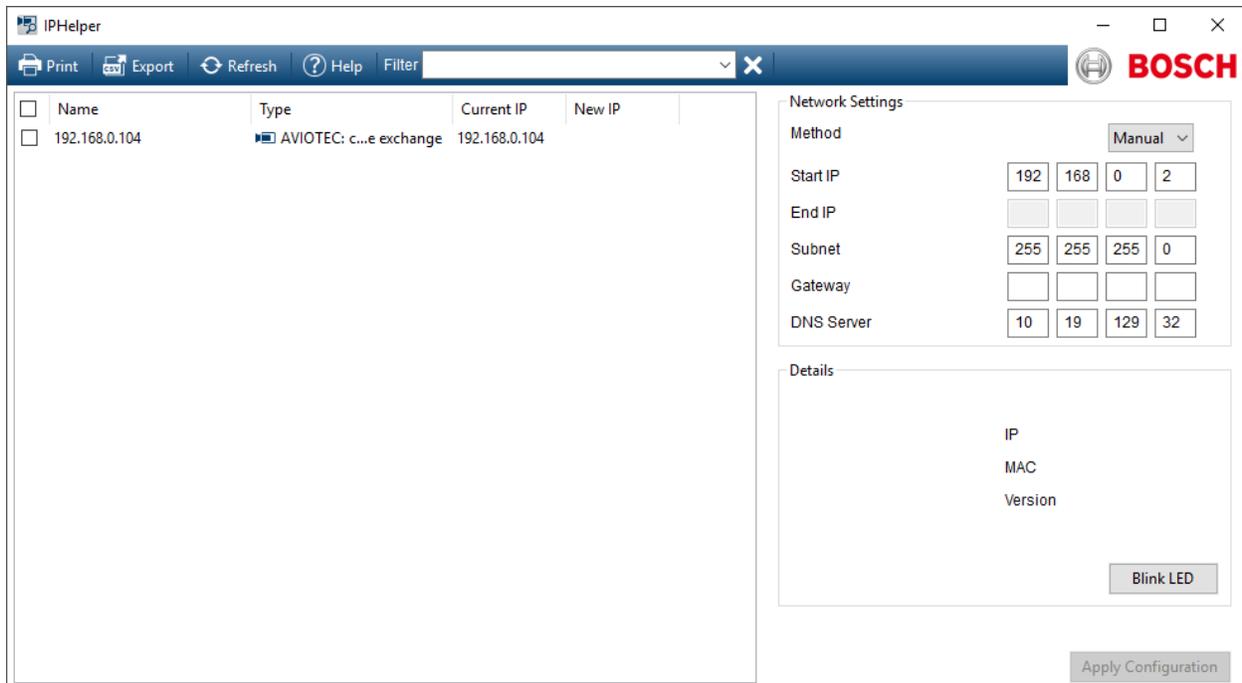
(<https://downloadstore.boschsecurity.com/index.php> )



The screenshot shows the 'Download Area' for the IP Helper tool. It features a navigation menu with 'Firmware', 'Software', 'Apps', and 'Notes'. The 'Software' tab is selected, showing a dropdown menu for 'IP Helper' with a 'Select' button. Below this is a table listing available software versions for different operating systems.

Platform	Version	Reference	OS
IPH	1.00.0008	<a href="#">IPHelper_1.00.0008.exe [4.61 MB]</a>	Windows
IPH	1.00.0008	<a href="#">IPHelper_1.00.0008.dmg.zip [2.34 MB]</a>	Mac
IPH	1.00.0008	<a href="#">IPHelper_1.00.0008_amd64.deb.zip [2.82 MB]</a>	Linux

It is a small executable for Windows where you can find cameras in the network, independent from their IP address and the IP address of your computer. With this tool, you can also change the IP address of the camera.



## Firmware Update

The easiest way of updating the cameras is a parallel update.

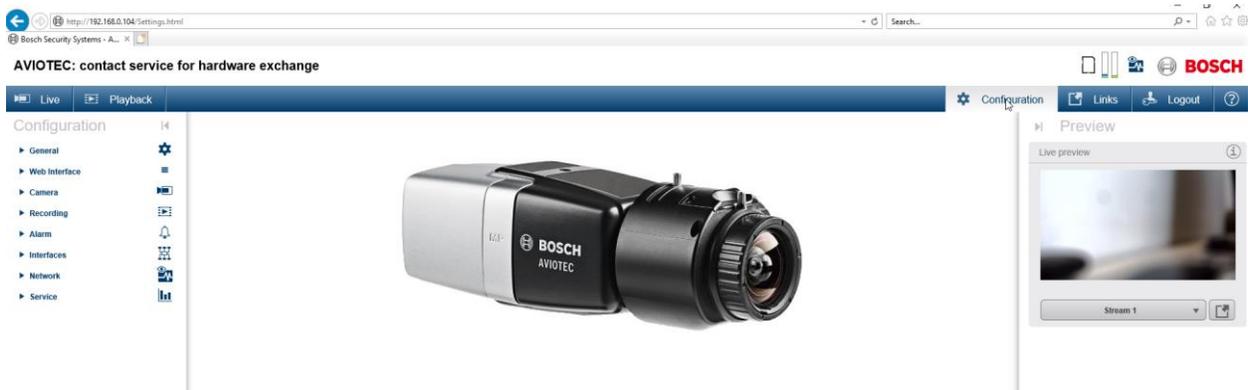
This can be done with the Configuration Manager of the Bosch Video Client.

If you have only one camera to update or you do not want to use the configuration manager, the update can be done via the Internet Explorer as well.

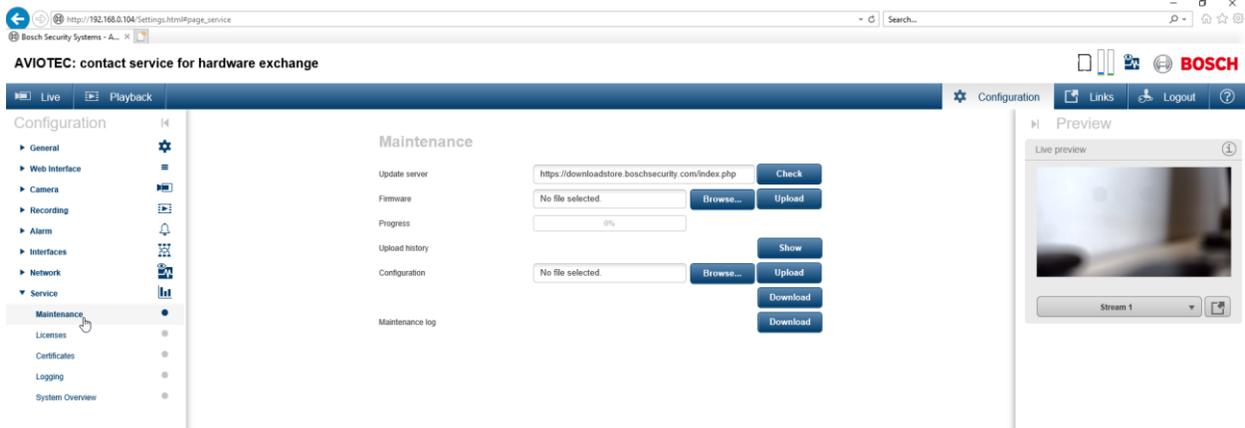
## Update via Internet Explorer

Open the Internet Explorer on your computer.

Insert the IP address of the AVIOTEC and open the AVIOTEC page.

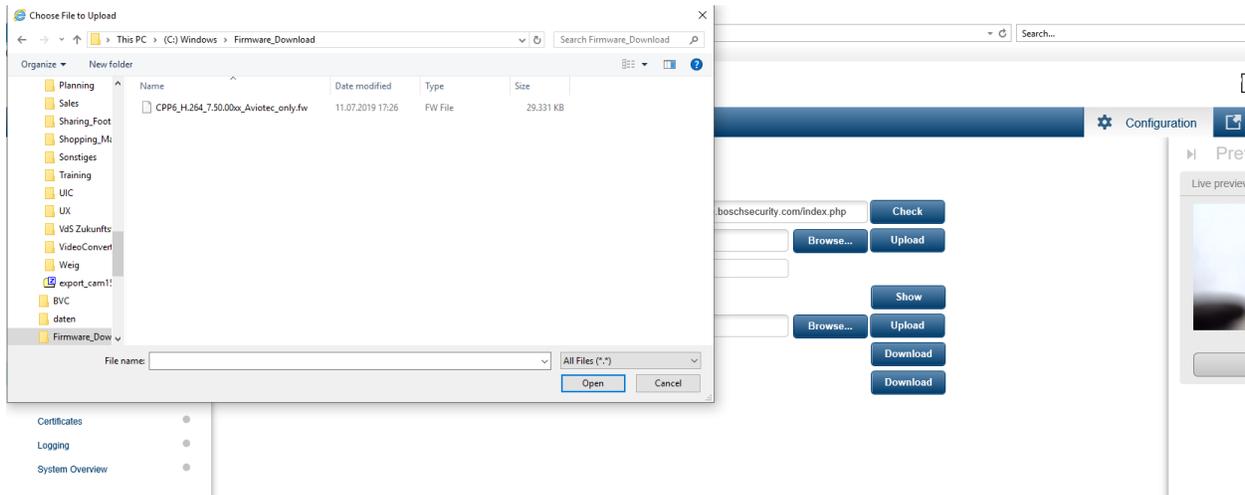


Open the configuration page by choosing the configuration tab.

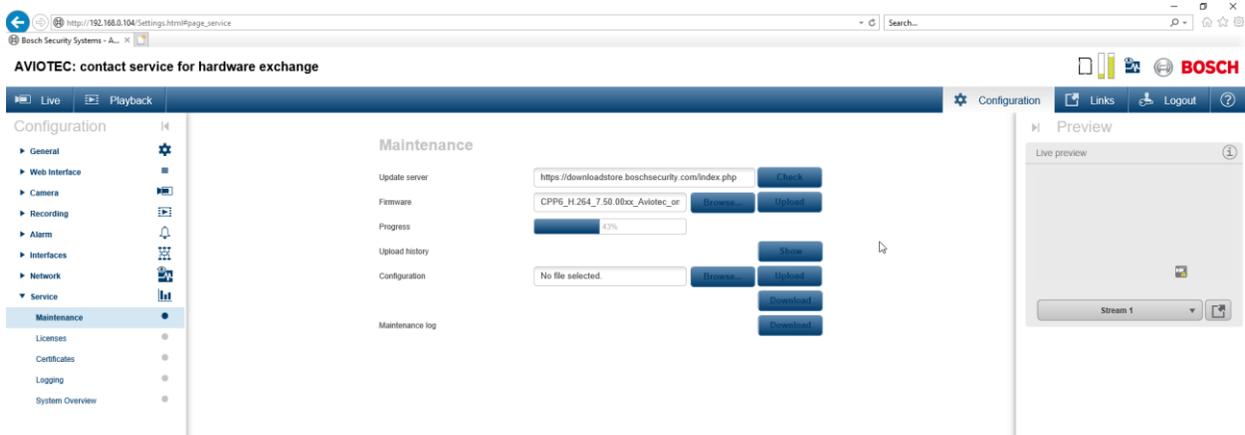


If your laptop has an internet connection, check for the newest FW by click on the “Check” button.

If you do not have an internet connection, browse for the FW file:



Then click on “Upload” and the FW download will start.

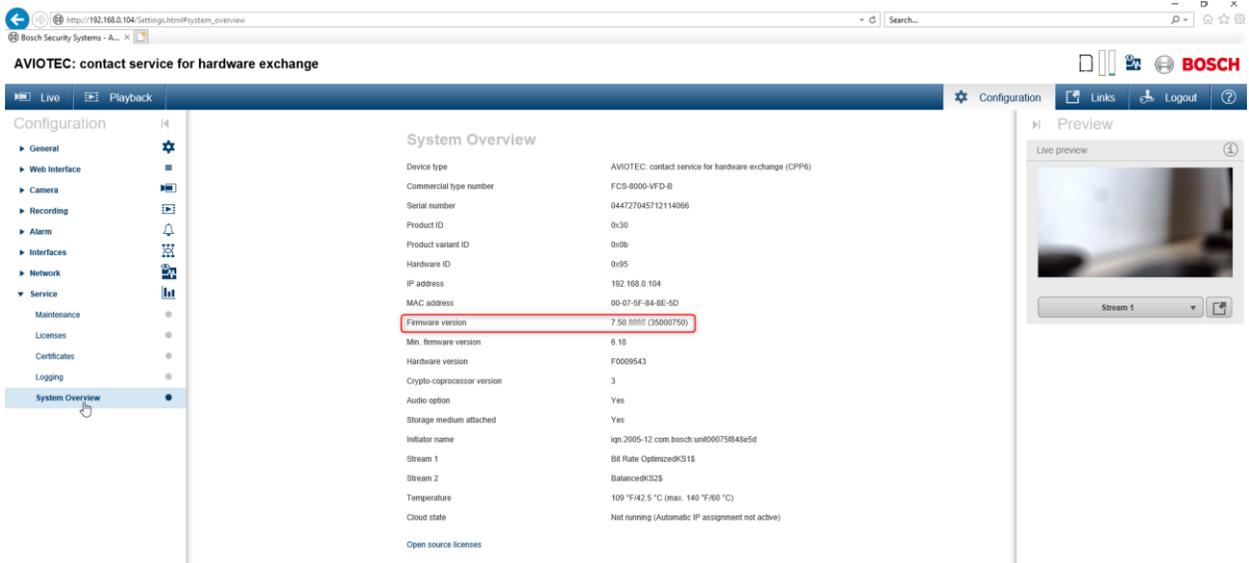


After the full download, the camera will reset and restart.



Going to reset.  
Reconnecting in: 40 seconds

At the system overview at the configuration tab, you can recheck if the AVIOTEC has the new FW:



## Update via Bosch Video Client

The Bosch Video Client is a freeware for Windows

(<https://downloadstore.boschsecurity.com/index.php> )

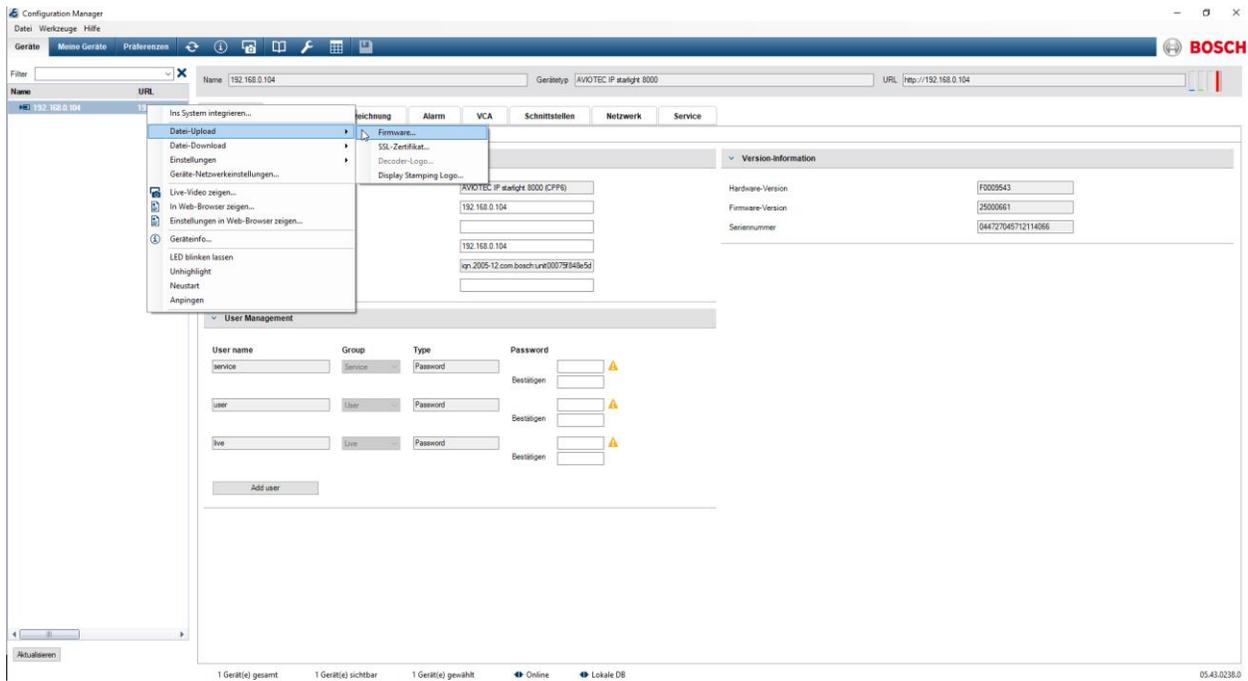
Platform	Version	Reference	Checksum	Release note
BVC	1.7.6	BVC_1.7.6.079.zip [177 MB]	SHA1 SHA256	

After installation, start the configuration manager.

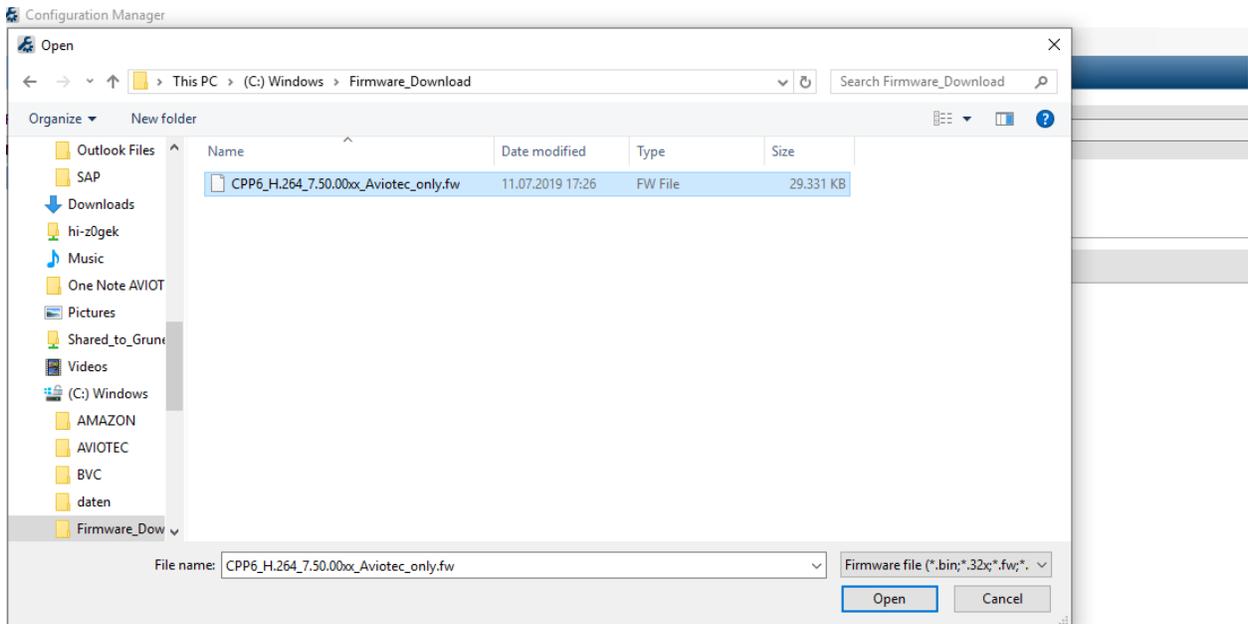
The tool starts with the tab “Devices” and searches for Bosch cameras:

User name	Group	Type	Password
service	Service	Password	<input type="password"/>
user	User	Password	<input type="password"/>
live	Live	Password	<input type="password"/>

Select the cameras and right-click. Select “File-Upload” and “Firmware”.



An explorer window opens where you have to select the firmware file you want to upload.

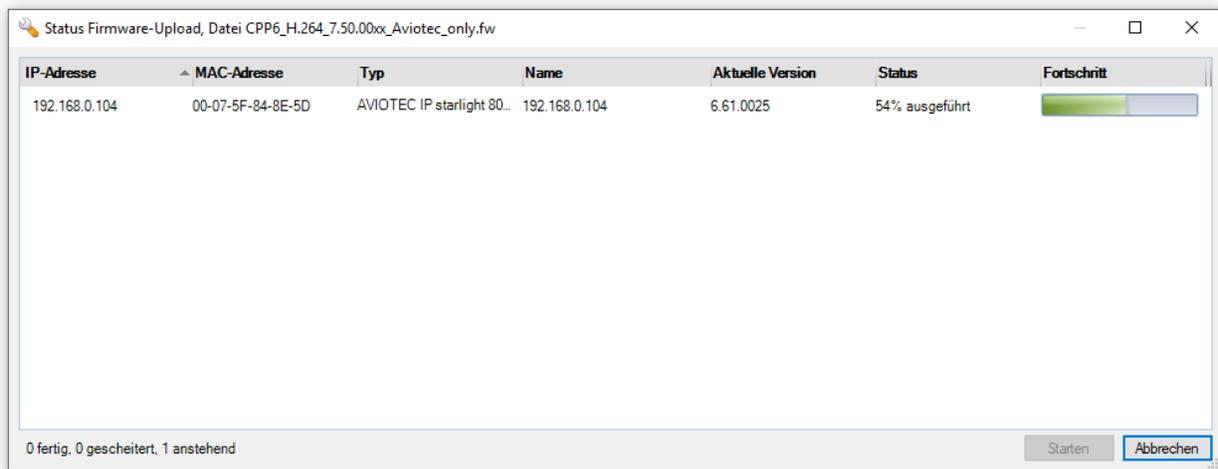
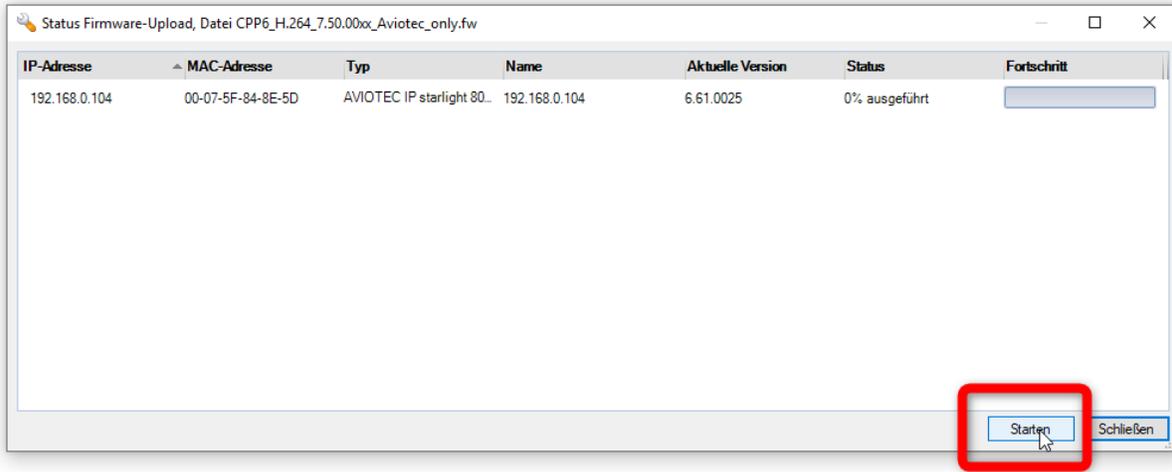


The camera overview opens. Click on “start” to update all cameras in parallel:

You will see that the current version shown is NOT the most updated firmware.

## Configuration Manager

d



Once completed you will see the new firmware version.

IP-Adresse	MAC-Adresse	Typ	Name	Aktuelle Version	Status	Fortschritt
192.168.0.104	00-07-5F-84-8E-5D	AVIOTEC IP starlight 80...	192.168.0.104	7.50	Verfügbar	<div style="width: 100%; height: 10px; background-color: green;"></div>

1 fertig, 0 gescheitert, 0 anstehend Upload beendet.

Starten Schließen

The cameras will be updated and restart after the update.