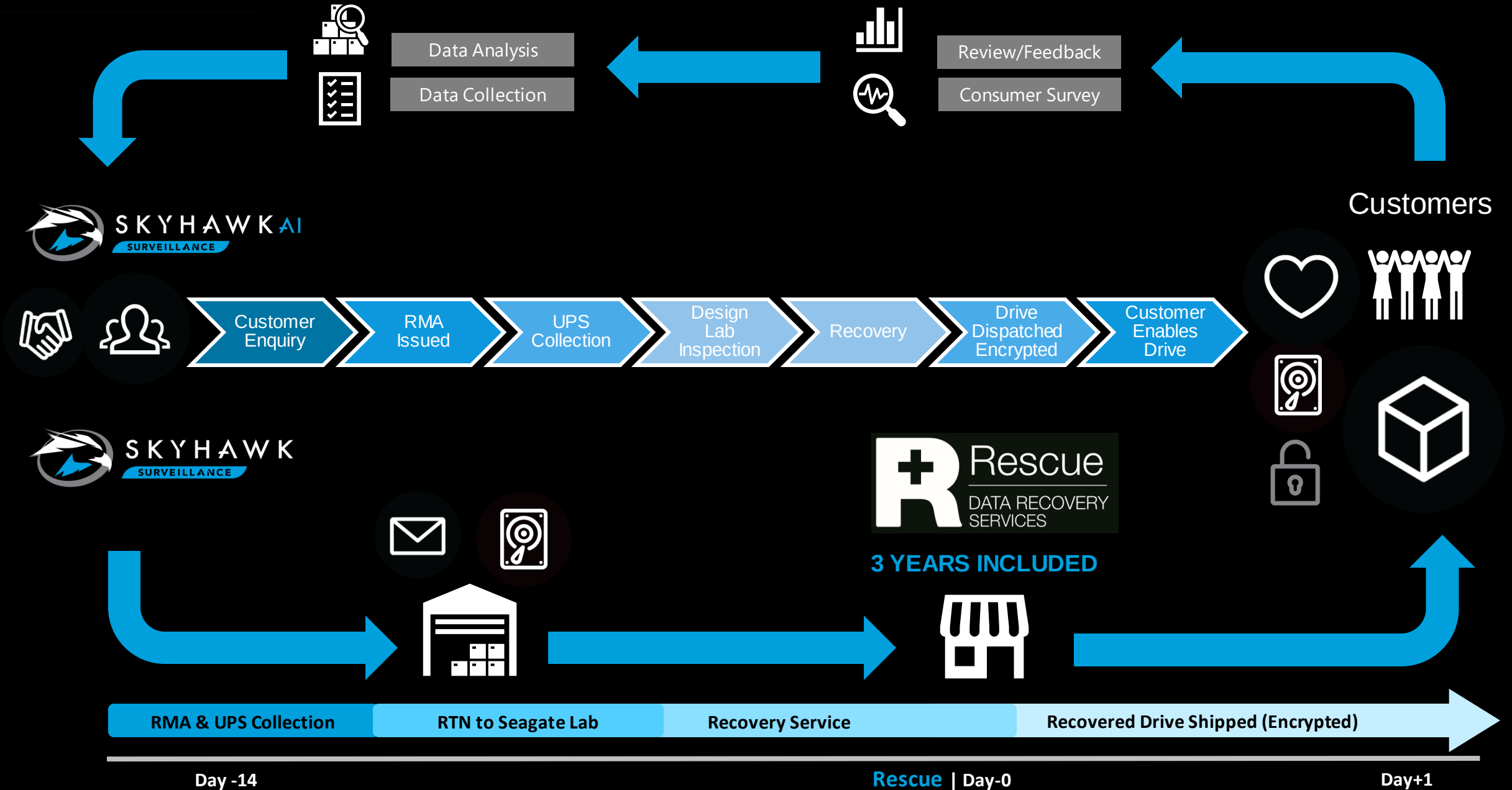




3 YEARS INCLUDED



Rescue Data Recovery Service - Process



How to locate Service Center Information

seagate.com/support/warranty-and-replacements/

United Kingdom (English) Our Story Blog Open Source Partners Log in

SEAGATE Products Solutions Innovation Support

Warranty and Replacements

Welcome! We're here to help.

Check Warranty Partners

Enter your serial number below to check if your drive is still under warranty.

Enter Serial Number

NEED HELP FINDING SERIAL NUMBER

UNITED KINGDOM

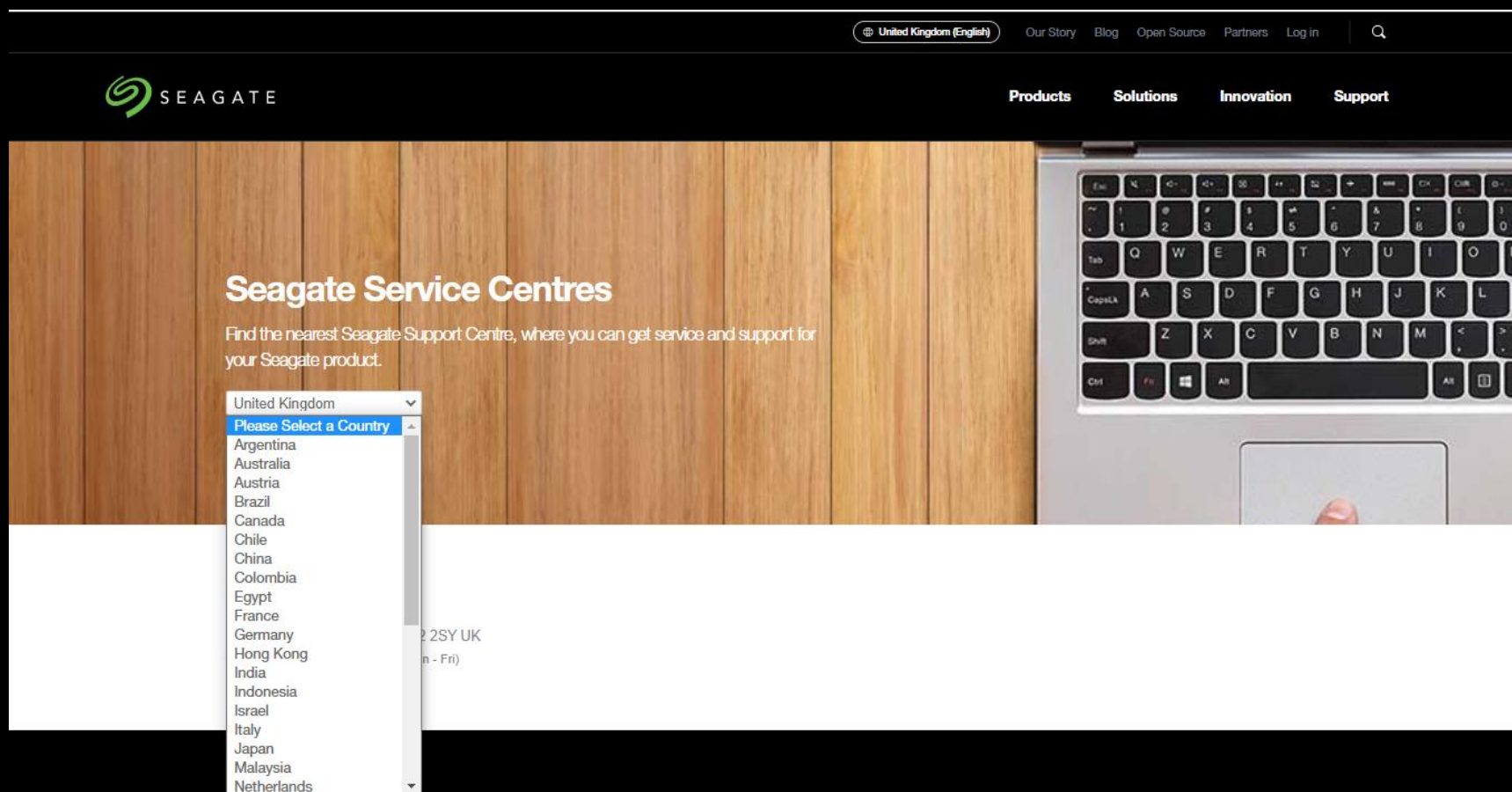
☐ I'm not a robot 

CHECK WARRANTY

How to locate Service Center Information

seagate.com/support/service-centers/

3 YEARS INCLUDED



United Kingdom (English) Our Story Blog Open Source Partners Log in

SEAGATE Products Solutions Innovation Support

Seagate Service Centres

Find the nearest Seagate Support Centre, where you can get service and support for your Seagate product.

United Kingdom
Please Select a Country
Argentina
Australia
Austria
Brazil
Canada
Chile
China
Colombia
Egypt
France
Germany
Hong Kong
India
Indonesia
Israel
Italy
Japan
Malaysia
Netherlands



3 YEARS INCLUDED

SkyHawk Rescue Data Recovery Service

What is it?

- 3 Year Plan that covers Skyhawk & SkyHawk AI products
- In-Lab Data Recovery
- Covers Human Error, Viruses, Software Corruption, Natural Disasters, Mechanical Damage e.g. Vandalism etc.
- On-line registration/ Easy to Claim via Dedicated Call Centre
- Recovered data supplied on Seagate media (encrypted)
- Better than 90% success rate
- No hidden costs





3 YEARS INCLUDED

SkyHawk Rescue Data Recovery Service

Claim Process

- Call Rescue Customer Support Team (dedicated call centre)
- RMA issued along with UPS shipping label
- HDD returned to Seagate Design Lab (Amsterdam)
- Recovered or Replacement SkyHawk Hard Drive dispatched to customer
- CCTV data recovered and transferred to a new Hard Drive
- Hard Drive with recovered data delivered to customer
- Recovered data is encrypted and complies to GDPR guidelines
- No hidden costs
- Only available from Seagate





3 YEARS INCLUDED

Partner Assets

- Rescue Logo - [Download Link](#)
- Rescue Design Guide - [Download Link](#)
- SkyHawk Logo - [Download Link](#)
- SkyHawk AI Logo - [Download Link](#)
- SkyHawk Health Logo - [Download Link](#)
- SkyHawk Artwork - [Download Link](#)
- SkyHawk AI Channel Banners - [Download Link](#)
- SkyHawk AI Social Banners - [Download Link](#)

*Please contact your Sales and Marketing Rep if you require Original/Raw assets.



*Please only use hero images in product listings, download links are on the following pages.





Qualifying Models - SkyHawk

3 YEARS INCLUDED

Product Name	ST Model	Part Number	Original Rescue Plan	New Rescue Plan	Product Images
Sky Hawk 2 TB	ST2000VXA008	2GWAAB-571	0 Years	3 Years	Download Link
SkyHawk 2 TB	ST2000VX008	2E3164-300	0 Years	3 Years	Download Link
SkyHawk 2 TB	ST2000VX015	2XG102-300	0 Years	3 Years	Download Link
Sky Hawk 2 TB	ST2000VXZ08	2N9ABA	0 Years	3 Years	Download Link
Sky Hawk 3 TB	ST3000VXZ09	2N9AAI	0 Years	3 Years	Download Link
SkyHawk 3 TB	ST3000VX009	2AY10G-300	0 Years	3 Years	Download Link
SkyHawk 4 TB	ST4000VX007	2DT166-300	0 Years	3 Years	Download Link
Sky Hawk 4 TB	ST4000VXA07	2GWAAD-571	0 Years	3 Years	Download Link
SkyHawk 4 TB	ST4000VX013	2XG104-300	0 Years	3 Years	Download Link
Sky Hawk 4 TB	ST4000VXZ07	2N9ABB	0 Years	3 Years	Download Link
Sky Hawk 6 TB	ST6000VXZ01	2N9AAJ	0 Years	3 Years	Download Link
SkyHawk 6 TB	ST6000VX001	2BD186-300	0 Years	3 Years	Download Link
SkyHawk 6 TB	ST6000VXA01	2GWACB	0 Years	3 Years	Download Link
SkyHawk 8 TB	ST8000VX004	2M1101-300	0 Years	3 Years	Download Link



Qualifying Models – SkyHawk AI

3 YEARS INCLUDED

Product Name	ST Model	Part Number	Original Rescue Plan	New Rescue Plan	Product Images
SkyHawk AI 8 TB	ST8000VEZ00	2NAACN-570	0 Years	3 Years	Download Link
SkyHawk AI 8 TB	ST8000VEA00	2GWACR	0 Years	3 Years	Download Link
SkyHawk AI 8 TB	ST8000VE001	3CC101-300	0 Years	3 Years	Download Link
SkyHawk AI 8 TB	ST8000VE000	2P6101-300	0 Years	3 Years	Download Link
SkyHawk AI 10 TB	ST10000VEZ008	2NAACA-570	0 Years	3 Years	Download Link
SkyHawk AI 10 TB	ST10000VE0008	2PQ103-300	0 Years	3 Years	Download Link
SkyHawk AI 10 TB	ST10000VEZ008	2NAACA-570	0 Years	3 Years	Download Link
SkyHawk AI 10 TB	ST10000VE0008	2KX101-300	0 Years	3 Years	Download Link
SkyHawk AI 12 TB	ST12000VEZ008	2NAACB-570	0 Years	3 Years	Download Link
SkyHawk AI 12 TB	ST12000VEZ008	2NAACB-570	0 Years	3 Years	Download Link
SkyHawk AI 12 TB	ST12000VE0008	2RY103-300	0 Years	3 Years	Download Link
SkyHawk AI 12 TB	ST12000VE0008	2KW101-300	0 Years	3 Years	Download Link
SkyHawk AI 12 TB	ST12000VE001	3BN101-300	0 Years	3 Years	Download Link
SkyHawk AI 16 TB	ST16000VEZ00	2NAACG	0 Years	3 Years	Download Link
SkyHawk AI 16 TB	ST16000VEZ00	2NAACG	0 Years	3 Years	Download Link
SkyHawk AI 16 TB	ST16000VE000	2L2103-300	0 Years	3 Years	Download Link
SkyHawk AI 16 TB	ST16000VE002	3BR101-300	0 Years	3 Years	Download Link
SkyHawk AI 18 TB	ST18000VE002	3BS101-300	0 Years	3 Years	Download Link

* Configurations highlighted in Grey will not be adding the Rescue mark on label due to EOL